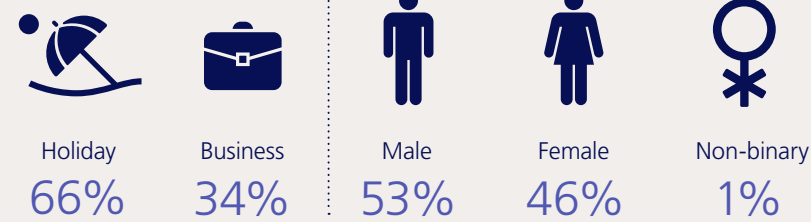
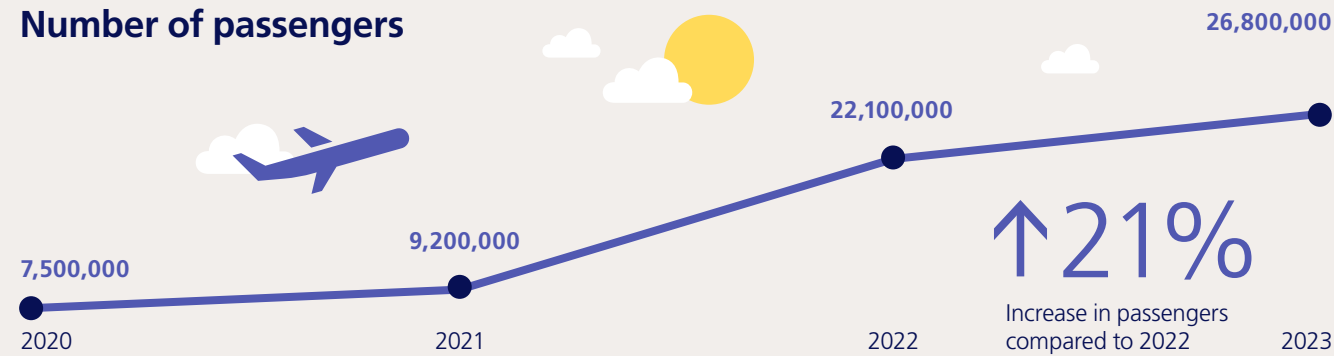


# Key Facts & Figures 2023



## PASSENGER INFO

### Number of passengers



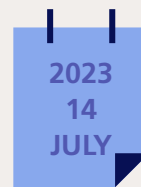
### Passenger nationalities



### Average number of passengers per day

73,300

### Busiest day in 2023



101,225

Passengers

### Overall satisfaction

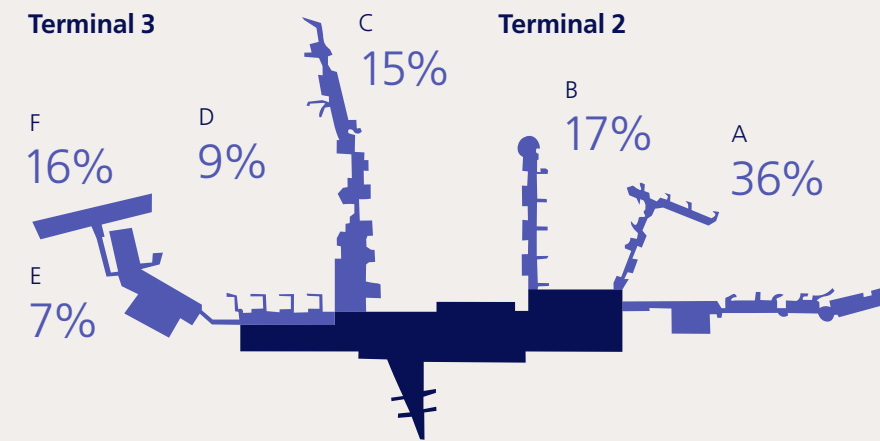


84%

Passengers rating overall satisfaction in top 2 scores (4 or 5 = very good / excellent)  
Source: Airport Service Quality

## AIRPORT INFO

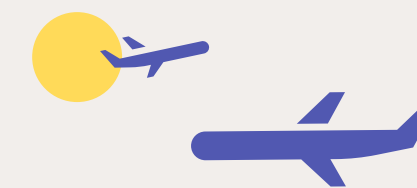
Percentage of departing passengers per pier



### Top 5 destinations

- 1 London
- 2 Oslo
- 3 Stockholm
- 4 Amsterdam
- 5 Paris

### Number of departing and arriving flights



Average load factor  
76%

Number of airlines  
60

Number of routes  
321

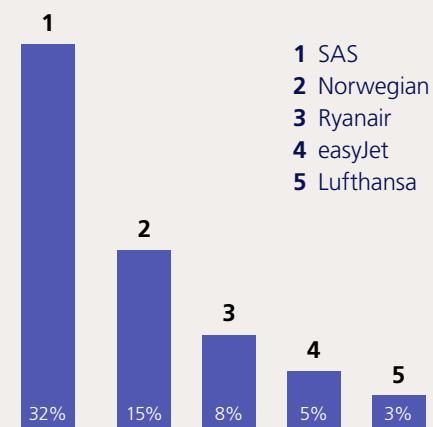
Number of long haul routes  
30

Freight transported through CPH (tonnes)  
286,684

### Airport employees ID card holders

16,500

### Top 5 airlines pct. of total passengers



## EAT, SHOP AND RELAX

### Retail

Number of stores

78



### Convenience

Number of stores

12



### Food & Beverage

Number of units

42



### Lounges

Number of lounges

5



### Tax Free

Number of stores

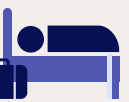
6



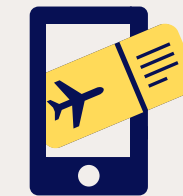
### Hotel

Number of rooms

988



## DIGITAL AIRPORT



Number of self service check-in units

216

Passengers who check-in online

70%

Parking revenue from online

67%

Higher ATV through digital channels compared to ordering at the counter in F&B

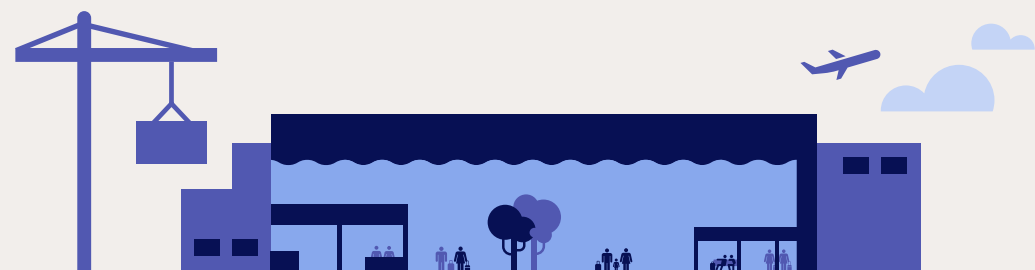
21%

Digital share of revenue in CASC

13%

## MAJOR BUILDING PROJECTS

### Terminal of the future



→ Constructing **60,000** new square metres

→ Renovating **11,000** square metres

→ Adding **2.5 km.** of conveyor belt

## CLIMATE EFFORTS



Gigawatt saved

3 GWh



Water re-used

121,000 m<sup>3</sup>



LED bulbs installed

+5,000



Electric charging stations in parking facilities

414

## SECURITY



Max 15 minutes waiting time

95%

Average waiting time in security

5 min 42 sec