Key Facts & Figures 2018

**Passenger info**

- **30 million passengers**
- **Average number of passengers per day:** 83,010
- **Passenger growth** (compared to 2017):
  - Total growth: +3.8%
  - Domestic & Europe: +2.9%
  - Intercontinental: +11%
- **Passenger nationalities**
  - Denmark 38%
  - Sweden 13%
  - Europe EU 27%
  - Europe Non-EU 8%
  - Norway 6%
  - Non-Europe 13%
- **Age**
  - 15-29: 31%
  - 30-39: 22%
  - 40-49: 19%
  - 50-59: 16%
  - 60+: 12%
- **Outbound 43%**
- **Inbound 37%**
- **Transfer 19%**
- **Gender**
  - Male: 50%
  - Female: 50%
- **Business 33%**
- **Leisure 67%**

**Expanding CPH**

- **New pier E – phase 1:** 22,000 m²
- **New hotel:** 40,000 m²
- **Central security checkpoint doubled in size:** 1,000 new commercial m² (landside)
- **New extension and shortcut to the metro**
- **New baggage factory:** 7,600 m²

**Airport info**

- **Top 5 destinations**
  1. London (2.28 million passengers)
  2. Oslo (1.53 million passengers)
  3. Stockholm (1.52 million passengers)
  4. Amsterdam (1.09 million passengers)
  5. Helsinki (0.94 million passengers)

- **GO**
  - 12% of departing passengers
- **C**
  - 28% of departing passengers
- **B**
  - 20% of departing passengers
- **A**
  - 35% of departing passengers

**Terminal area**

- **Specialty stores**
  - Number of stores: 76
  - Number of units: 48
- **Food & Beverage**
  - Number of stores: 6
  - Number of units: 7

**Lounges**

- **8 Lounges**
  - 1 landside, 5 airside Schengen
  - 2 airside Non-Schengen

**Seamless airport**

- **Self-service bag drops**
  - 31 e-gates
  - 9 Automated border controls
  - 29% -> 46% passengers travelling only with hand luggage
  - 17% -> 55% passengers checking in online (pre-airport arrival)

**Digital passenger services**

- **cph.dk/shop**
  - 10,300,000 homepage visits
  - 10,300,000 homepage visits
- **Social media platforms**
  - 220,000 followers
- **Check-ins on Facebook**
  - 3.7 million

**Top 5 airlines**

1. SAS (34% of total passengers)
2. Norwegian (19% of total passengers)
3. Ryanair (6% of total passengers)
4. EasyJet (5% of total passengers)
5. Lufthansa (2% of total passengers)

**Average load factor**

- **75%**

**Number of departing and arriving flights**

- **266,096**

**Number of airlines**

- **82**

**Number of routes**

- **183**

**Number of long-haul routes**

- **41**

**Freight transported through CPH**

- **356,000 tonnes**

**Number of departing and arriving flights**

- **266,096**

**Airport employees**

- **22,800**

**Parking: Online revenue**

- **49%**

**Average number of passengers per day**

- **83,010**

**Average growth rate (2010-2018)**

- **+4.4%**

**Busiest day**

- **109,399 passengers**

**2018 June 25**

**Average number of passengers per day**

- **83,010**

**Overall satisfaction**

- **81%**

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